U.S. Application No. 10/608,428
Response and Amendment dated April 9, 2008
In response to Office Action dated January 9, 2008

**Amendments to the Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1.      (Currently Amended) **A computer-based system for producing a business driven learning solution, the system comprising:**
       **a processor;**
       **computer-readable medium encoding instructions for automated production of a business driven learning solution for training the members of an organization, said business driven learning solution comprising modules encoding interrelated and interdependent business processes, including a** [[A]] delivery module for a business driven learning solution for managing the learning and training needs of an organization in a manner that is responsive to dynamic business needs, said **delivery** module comprising sub-modules ~~of~~ **encoding** interrelated and interdependent business processes, including:

       a delivery planning sub-module containing related **business** processes to manage, coordinate**, forecast** and schedule training activities based on input from other modules of said organization's **business driven** learning solution;

       a delivery execution sub-module containing related **business** processes to prepare and execute said training activities; and

       a delivery wrap-up sub-module containing related **business** processes for performing ~~the necessary~~ follow-up services after said training activities are delivered.

2.      (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 1, **wherein said delivery module** further **comprises** ~~comprising~~ a delivery operations sub-module containing related **business** processes to facilitate administrative services across the entire delivery module.

3.      (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 2, wherein said business processes in said delivery operations sub-module are comprised of processes selected from the group consisting of process improvement, financial management, resource management, facilities management, marketing, performance analysis,

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delivery support plan maintenance, instructor certification, vendor/supplier management, remote learning services, proposals/projects, translation and localization, archive courses, and business partners programs.

4.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 1, wherein said business processes in said delivery planning sub-module are comprised of a plan for new solutions process, a forecasting demand (sessions) process, a scheduling process, a registration and confirmation process, a development of a delivery support plan process, a knowledge transfer process, and an operational review process.

5.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 1, wherein said business processes in said delivery execution sub-module are comprised of a field trial process, a train ~~the~~ **a** trainer process, a prepare to teach process, a sending out of session materials process, a delivery of sessions process (e.g., instructor **led** ~~lead~~ training, virtual instructor **led** ~~lead~~ training, and Web-based), and a session set-up and breakdown processes.

6.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 1, wherein said business processes in said delivery wrap-up sub-module are comprised of a close sessions process and a quality control process.

7.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 1, wherein means of executing said training activities is selected from the group consisting of instructor led training, virtual classroom training, self-paced training delivered via computer, and a blend of e-learning and live instructor **led** ~~lead~~ training.

8.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 1, wherein training user data is captured to effectively forecast present or anticipated demand of an organization's learning resources.

9.     (Currently Amended)  The **computer-based system** ~~delivery module~~ according to claim 8, wherein said **training** user data is selected from the group consisting of course

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content, learning media type, student demand, instructors, facilities, equipment use, and any combination thereof.

10. (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 1, wherein said delivery planning sub-module includes use of a regional and global scheduling tool to manage information including instructor names, course locations, method of course delivery, and materials and equipment used to teach the course.

11. (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim [[6]] **5**, wherein **said session breakdown process includes measuring** predefined metrics selected from the group consisting of **learner behavior modification information assessments (e.g.,** Kirkpatrick's Levels 1, 2 and 3 assessments**).** ~~are measured and reported.~~

12 (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 5, wherein trainers receive instruction and field test, subject matter knowledge, presentation competency, and effective use of delivery mechanisms prior to delivering training.

13. (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 1, wherein said **delivery** module accepts course content materials from a development module via a network of electronic learning platforms.

14. (Currently Amended) The **computer-based system** ~~delivery module~~ according to claim 1, wherein learning delivery services are implemented by an independent business entity that is acting according to a service level agreement with an organization in need of learning delivery outsourcing, said service level agreement establishing requisite quality and effectiveness levels of said learning delivery services as measured by one or more pre-selected performance metrics.

15. (Currently Amended) A method for delivering to members of an organization **a business driven learning solution for training the members of said organization, said**

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**business driven learning solution comprising modules of** learning services that are responsive to ~~an~~ **said** organization's dynamic business needs, said method comprising the steps of:

managing **said organization's** training delivery based on business strategy provided from other modules of said organization's **business driven** learning solution;

collecting training user data to effectively forecast demand of ~~an~~ **said** organization's learning resources;

scheduling said organization's training delivery ~~schedule~~ **based on said training user data** in order to allow said organization to optimize use of equipment, facilities, and human resources;

preparing said **organization's** training activities based on ~~the~~ course content provided from other modules of said organization's learning solution;

executing said **organization's** training activities; and

performing ~~the necessary~~ follow-up services after said **organization's** training activities are delivered.

16. The method of claim 15, wherein said step of collecting training user data includes collection of course content, learning media type, student demand, instructors, facilities, and equipment use.

17. (Currently Amended) The method of claim 15, wherein said step of scheduling **said organization's** training **delivery** further comprises use of a global, ~~vice regional,~~ scheduling tool.

18. (Currently Amended) The method of claim 15, wherein said step of preparing said training activities further comprises providing trainers with instruction in ~~the~~ training subject matter, instruction in presentation delivery, and instruction in effective use of delivery mediums.

19. (Currently Amended) The method of claim 15, wherein said step of executing said training activities is accomplished by instructor led training, virtual classroom training, self-paced training delivered via computer, or a blend of e-learning and live instructor **led** ~~lead~~

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training.

20. (New) The computer-based system according to claim 6, wherein said close sessions process includes recording predefined metrics selected from the group consisting of Kirkpatrick's Levels 1, 2 and 3 assessments.